

# Christopher Plummer

## ENGINEER

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signalintrusion.com

617-794-7133

## SKILLS

- JavaScript, Vue.js, Ember.js, React, jQuery, Node.js, Webpack
- Ruby on Rails, Clojure, PHP, Firebase, Docker, WordPress, Craft CMS
- Progressive Web Applications, HTML5, CSS3, SASS, PostCSS
- User Experience Design, Information Architecture, Usability, Accessibility
- Agile, Scrum, Test-driven Development

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## PILLPACK 2017 – PRESENT / ENGINEER

**Consumer Team Engineer:** Focused on engineering of customer-facing products such as the customer dashboard, signup flow, and communications.

**Signup Flow:** Launched a new customer tool which provides a delightful sign up experience. Made measurable conversion rate improvements by fixing difficult interactions identified with analytics and user research.

**RxHistory:** Automated the process of entering prescriptions with real-time prescription history in our sign up and on-boarding tools to improve conversion, customer retention, and reduce time-to-first-shipment.

**Front End Lead:** Provided engineering leadership by starting Front End Office Hours and managing the hiring of new customer-focused engineers. Represented front end engineering in the PillPack Architecture Guild.

*Projects: Signup Flow, RxHistory, Customer Communications, Architecture Guild*

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## UPSTATEMENT, 2014 – PRESENT / DEVELOPER, PROJECT LEAD

**Development Lead:** Managed developers and coordinated with client's tech teams, operations, and third parties to design, develop, and deploy performant, maintainable progressive web applications. Provided training and documentation to client tech teams to support iteration on their products.

**Accessibility:** Improved accessibility across company projects by championing best practices, implementing training, and centralizing tools and resources.

*Clients: Random House, Foundation Medicine, Esri, Minneapolis Star Tribune, The Hechinger Report, Harvard Law Review*

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## DOCKYARD, 2014 / UX DEVELOPMENT INTERN

**UX Developer:** Used front end best practices to create pixel-perfect interactive implementations of designs. Implemented living style guides with KSS.

*Clients: RubyGems, McGraw Hill, Learnivore*

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**NORTHEASTERN, 2014:** M.P.S. *Interactive Digital Media*

**BOSTON UNIVERSITY, 2005:** B.S. *Communications, Film Production*